


Blackboard Collaborate Help



Wimba Live Classroom Setup Wizard

- 1) The Wizard is available inside of Blackboard or at <http://iona.wimba.com/>
- 2) Before you begin, connect any equipment like a webcam, microphone/headset, or speakers to your computer.

3) Click the  button and follow the on screen instructions.

- During Step 1 (PopUp Windows), when asked you must turn off (permanently allow) your browser *and* toolbar popup blockers for Wimba.
For more information, see [Pop Up Blocker Help](#).
- During Step 5 (Playback) step, **WAIT** for the Wimba media bar (below) to download and for an audio message to play **BEFORE** clicking the Next button.



- During Step 6 (Recording) step, you must click and hold the TALK button with your mouse as you test speaking into your microphone.

Note: You only have to run the Setup Wizard one time on each computer.

Additional Help

For support, please contact Wimba's 24/7 Help Desk at (866) 350-4978 or <http://support.blackboardcollaborate.com>